

MISSOULA HOUSING AUTHORITY

The Missoula Housing Authority (MHA) embeds sustainability into the important services it provides to the community. As an organization, they prioritize sustainable transportation options both for their employees, as well as for the residents of their many affordable housing units.

As an employer, MHA experiences some unique challenges in promoting sustainable commuting options to staff. As a housing provider, they have to be staffed 24-hours a day/ 7 days a week which creates commute times that aren't always compatible with bus schedules. Additionally, much of the work requires employees to be in the office for face-to-face meetings and access to office equipment making extended telework a challenge.

In spite of these challenges, MHA has made great strides in supporting their staff's sustainable commuting efforts. They provide secure bike storage options at all residential properties in addition to the MHA main office. Depending on the location, there are bike racks, bike storage rooms in parking garages, inside buildings, and other secure rooms accessible for residents from the exterior of buildings. MHA equips staff who drive frequently during business hours with work vehicles making it easier for them to leave personal vehicles at home. They provide additional incentives to employees who participate in MIM's annual commuter challenge. MHA encourages carpooling for staff attending events or meetings in the community and is very successful at reducing the number of cars driven during business hours. MHA switched the phone system to virtual to allow for more telecommuting opportunities.

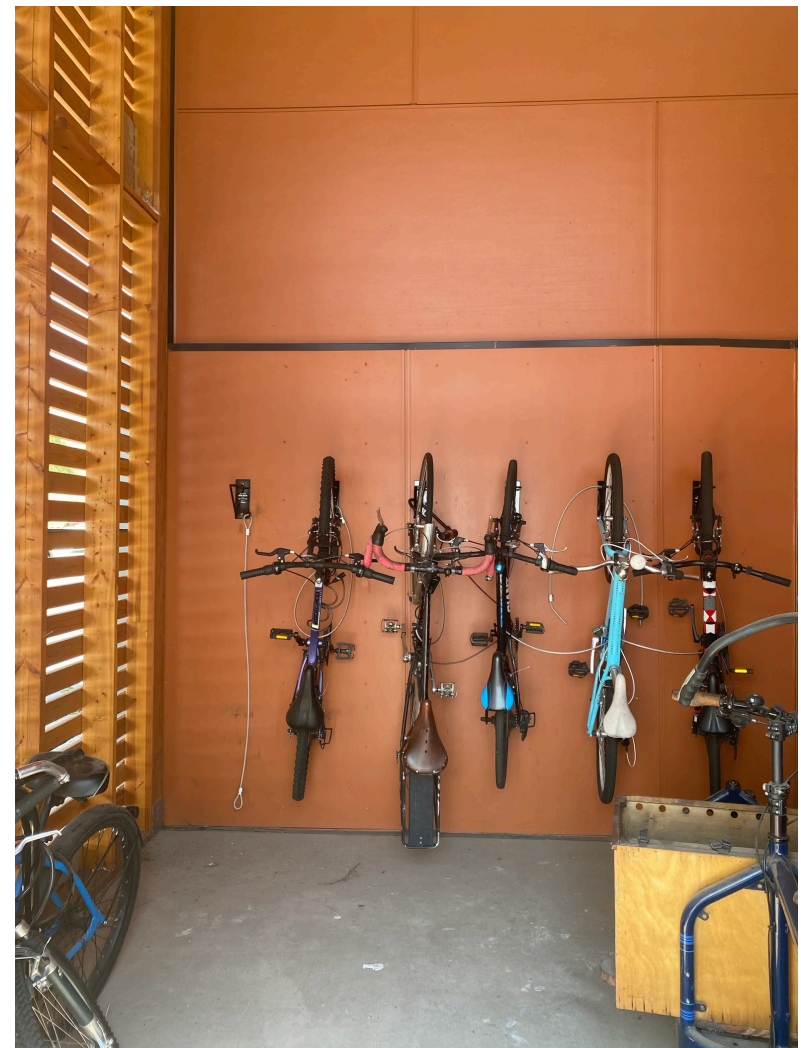
MHA values sustainable transportation at the organization's highest levels. The Executive Director serves on the Mountain Line Board and is a dedicated advocate for accessible bus transportation for the community, as well as MHA residents and staff.



Bikes parked outside the Missoula Housing Authority building



Bikes in the covered bike locker at the Villagio.



Bikes hanging on the wall in the covered bike locker.